

Matrix42 Service Office

Core Functions

License Management

- Consideration of all current licensing models from all manufacturers
- Interface for importing digital delivery slips of leading software manufacturers and suppliers
- Automatic conversion of technical inventory data into licensable software products
- Automated license compliance report
- Continually updated licensing knowledge with more than 250,000 reference data sets from more than 3,000 software vendors
- Rapid deployment (straight web frontend)
- Modular SOA architecture with standard interfaces to the main inventory systems, Active Directory and SAP
- Complete process integration with an integrated workflow engine (Microsoft Workflow Foundation)
- Multi-client capability for use by IT Service Providers
- Integrated platform for approval processes and contract management
- Decision Support by Business Intelligence

Asset Management

- Asset information for hardware, configuration data and installed software
- Linking of technical, organizational and commercial information
- Assigning to locations, cost centers and other organizational units
- CI consolidation on the object “workplace”
- Continuous drill down along relationships and dependencies of individual assets
- Flexible and customizable dashboard (tooltip), with indexes and management information
- Account statements for the end user about their own assets
- Assistant for bulk operations when switching user, moving or changing users to other organizational units
- Procedures for the identification of unused shelf ware and hardware theft

Contract Management

- Web-based management of all types of frame contracts and individual contracts, including all contract items
- Clear Handling of contract terms, deadlines and payment plans
- Integrated document management
- Determines the utilization rate of a contract in terms of costs and quantities
- Overview, control and analysis of benefits, obligations and assets
- Allows for cross-departmental contract processing via defined workflows
- Standard workflows: requests and approval, technical and legal audits, accounting control and und performance checks
- Automatically documents all changes
- Points out potential savings
- Captures and assigns orders, delivery notes and invoices
- Integration with Finance Management, License Management and Asset Management