

Matrix42 Service Catalog

Potential Savings

Cost Reduction through Automated Processes

The automated implementation of permissions and installations ensures continuous savings and compliance in Service Management. Standard interfaces to leading manufacturers of administrative solutions provide a seamless integration. Predefined workflows ensure that all necessary permissions are granted and that each process is completely documented

70% cost reduction through automated service provisioningg

With the matrix42 Service Catalog, the user simply orders the IT Services he needs in a few easy steps - an involvement of the IT administration is no longer necessary:

1. Access Service Catalog and order Service (e.g. Installation of Office)
2. The decision maker/manager is automatically notified of the request
3. The manager sees all relevant information at a glance and decides whether to approve or reject the request
4. Once approved, the service is automatically provisioned and can be used without delay
5. Services that have been provided will automatically be charged to the respective cost center with the next statement
6. Combined with Matrix42 Service Office, license management will automatically be taken care of

All actions and changes are fully documented. This enables the Service Catalog to directly transfer the order data for cost allocation via a standard interface (e.g. to an ERP-system) at the end of each billing period. Users can always see which programs are installed on their systems. If a program is no longer needed, the user can return it with a mouse click, so that the license becomes available again within the company.