

MSP Uses Empirum as Cornerstone for PC Lifecycle Management Services

Nexus relies on matrix42's Empirum Pro suite for software installation and desktop management anywhere in the world

Case study abstract

Nexus Management is a managed services provider (MSP) specializing in the provision of IT services delivered through the secure use of the Internet. From its world-class data center, Nexus remotely manages its customers' IT assets in their corporate networks.

Three years ago, Nexus chose matrix42's Empirum Pro as the foundation for its PC Lifecycle Management Services, designed to extend the life of corporate investments by ensuring that desktops and laptops are kept properly updated with the latest software and patches. Empirum is used by Nexus to rollout and install new applications and operating systems, and to keep them up-to-date. The latter is particularly important as companies struggle to keep up with the almost daily release of patches to protect against a growing number of viruses and other attacks. Using Empirum, Nexus handles this for its customers automatically.

According to Roger Richardson, CEO of Nexus, Empirum enables Nexus to centrally manage a very large number of desktops with very few administrative staff. Empirum is used to provide services for nine corporate customers with a combined total of nearly 2,000 networked PCs.

Empirum is also used by the MSP to automatically maintain a detailed inventory of all software and hardware on its customers' corporate networks – essential for license management and to ensure standardization across the enterprise.

Nexus U.S. offices are in Brunswick, Maine, with customers in the United States and Canada, as well as in the United Kingdom, Australia and the Far East.

We're suggesting a case study that showcases how Nexus is using Empirum to automate software management for its corporate clients. We can arrange an interview with Roger Richardson at Nexus to provide information for the article. Alternately, we can develop the story for submission.

I'll be in touch within the next few days to monitor your interest. In the meantime, feel free to contact me at angela@carabinerpr.com or 404.543.9636.

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